



Have a question about treatment?

Not sure about your rights?

Can't reach your attorney?

Do the police want to talk?

# CONTACT THE OMBUDSMEN

You have the right to contact the Office of the Ombudsman. The ombudsmen advocate for your rights during your time in placement.

## HOW?

**MEET:** When an ombudsman visits  
**WRITE:** Office of the Ombudsman  
52 Washington Street, 230N  
Rensselaer, NY 12144  
**EMAIL:** [MyAllies@ocfs.ny.gov](mailto:MyAllies@ocfs.ny.gov)  
**CALL:** 1.888.219.9818  
**VISIT:** [ocfs.ny.gov/ombudsman](http://ocfs.ny.gov/ombudsman)

Your OOTO call **DOES NOT** count toward your limit