New York State
Office of Children and Family Services

Phase 3 of CCTA:
Are We Hitting the Mark?!

Wednesday, January 30, 2013

Gladys Carrión, Esq.
Commissioner

Andrew M. Cuomo
Governor

Welcome & Introductions

Renee Rider, Assistant Commissioner
Division of Child Care Services

Rhonda Duffney, Director, Child Care Subsidy Program
Division of Child Care Services

George Warner, ITS Portfolio Manager
Office of Information Technology Services

Robert Hops, Sr. Project Manager, Controltec, Inc.

Happy 2nd Year Anniversary!!!

Welcome & Introductions

Albany: Michele Dibble

Chenango: Penni Mills

Columbia: Joan Peterson

Franklin: Michele Mulverhill
Pamela Steenberge

Greene: Christina DiCaprio
Pam Fancher

Monroe: Bruce Thiell

Orange: Elaine Puglielle,
Todd Craner
Thomas Tejeda

Chemung: LuAnn Rhode,
Cindy Nagy

Erie: Pat Musical
Roseann Nagel
Thomas Kubiniec
Constance VanDett

Livingston: Kristie Hanna
Patty Merowsky

Onondaga: Anthony Morris

Rockland: Susanne Maden
Bridget McCabe

Welcome & Introductions

USER WORKGROUP

Schoharie: Kathy Buschynski

Suffolk: Cynthia Naso
Tom Grecco
Tom Contegni
Christopher Wittneben

Wayne: Richard LeBlanc

Wyoming: Kellie Conrad

Yates: Nancy Oppel
Doreen Kohlhagen

Steuben: Shirley Herrick
Lisa Herrick
Erin Page

Washington: Lecia Carpenter

Westchester:
Katherine Waluschka
Miguel Velazquez
Jacqueline Green
Aiman Haddadin

Happy 2nd Year Anniversary!!!

Presentation Overview

1. Overview of the Child Care Subsidy Program Integrity Initiative

2. Where is CCTA at today?

3. CCTA Enhancements (Phase 2A, 2B, and 3)

4. Future Enhancements (Phase 4 – what else?!)

5. Biometric Devices & CCTA

6. Questions & Answers

Child Care Subsidy
Program Integrity Initiative

- **Rollout of CCTA: January – September 2011**

- New, Fraud Regulations: Effective October 5, 2011

- $1M Fraud Detection & Prevention Grants: March 2012

- CCTA - Biometric Pilot: Fall 2012

- Program Integrity RFP Released: September 2012

Where is CCTA at today?

Goals

- Improve the timeliness and accuracy of payments to child care providers

- Decrease the administrative burden on local districts and child care providers

- Increase fiscal accountability, including fraud prevention

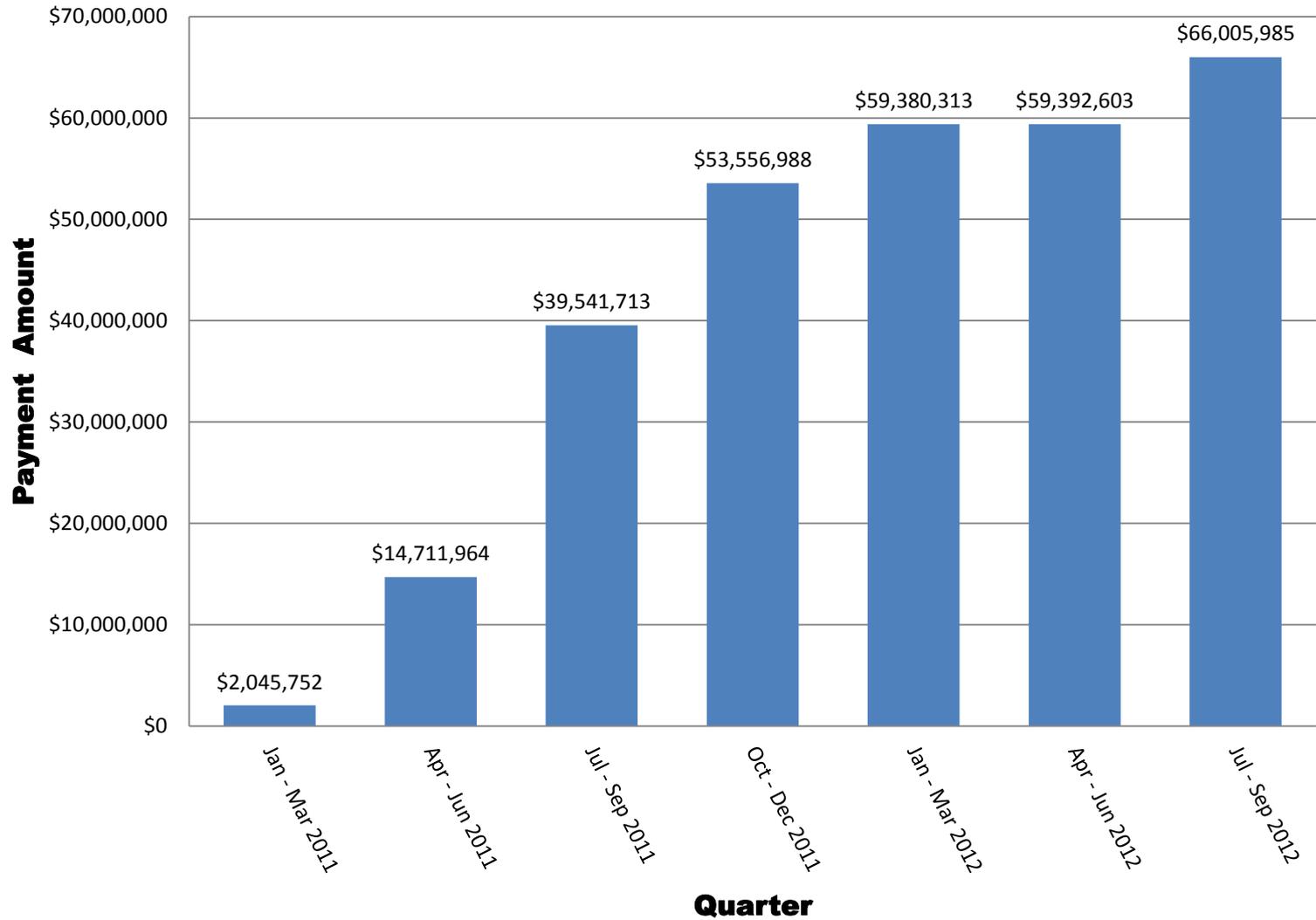- Increasing the number of parents that check their children in and out using CCTA
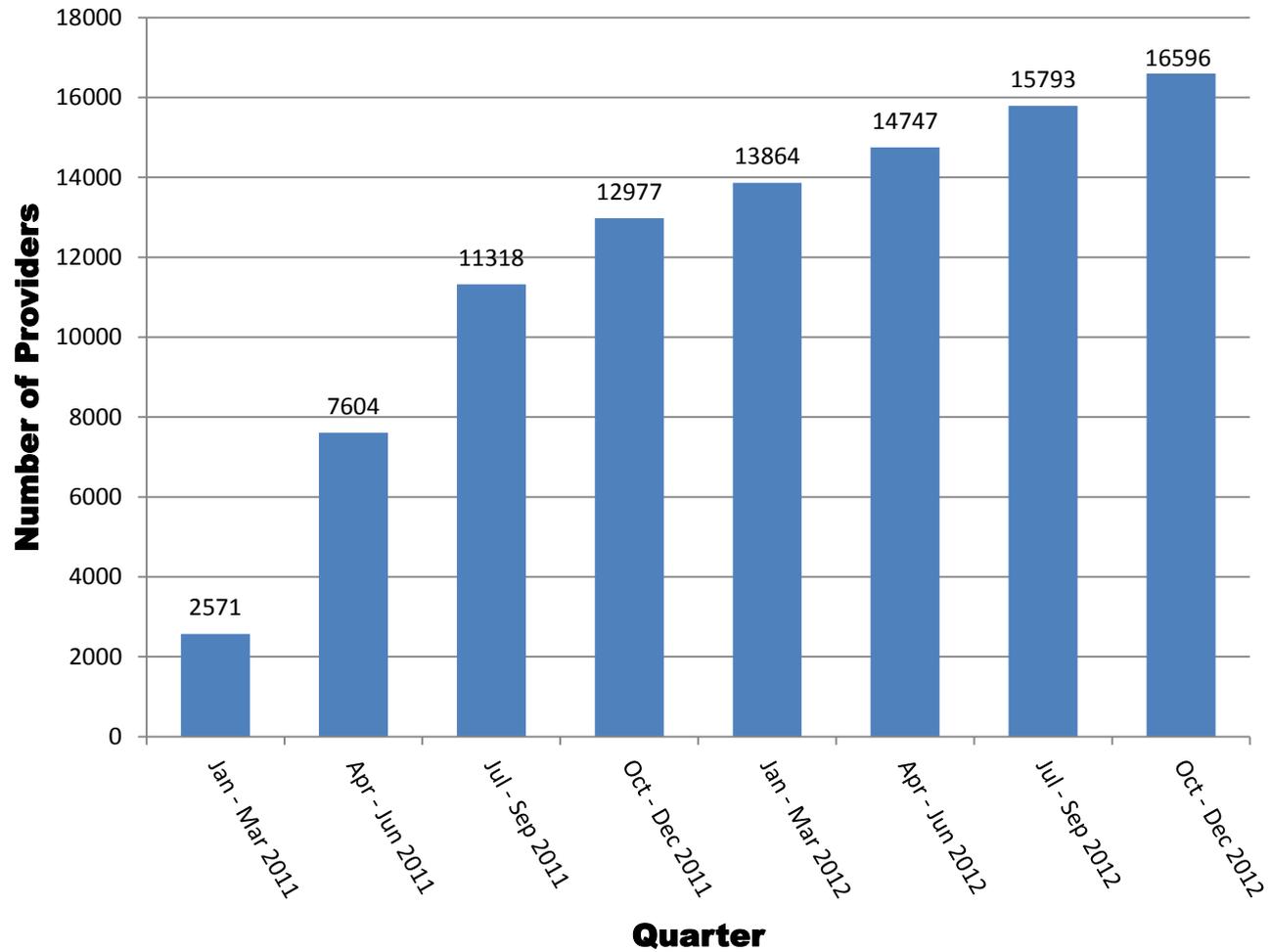
Where is CCTA at today?

- Calculating approximately $66M a quarter in payments ($238.3M annually)

- Estimated universe of payment amounts thru CCTA annually: $270M

- 86% of the districts are using CCTA to track attendance and calculate payments

- 16,600 providers are registered for web submittal

Payment Amount by Quarter

Quarter	Payment Amount
Jan - Mar 2011	$2,045,752
Apr - Jun 2011	$14,711,964
Jul - Sep 2011	$39,541,713
Oct - Dec 2011	$53,556,988
Jan - Mar 2012	$59,380,313
Apr - Jun 2012	$59,392,603
Jul - Sep 2012	$66,005,985

Providers Registered for Web Submittal

CCTA Enhancements
Phase 2B

- Added ability for providers to see payment status from the Web Submittal site

- Ability to batch process alerts

- Eligibility scratchpad

- Combined payment and timesheet search screens in the Payment section

- Modified the Reassign Case Worker screen

CCTA Enhancements
Phase 2B

- Modified Payment Page
  - Added weekly totals to the grid
  - Added split week amounts for partial weeks
  - Added split week attendance for partial weeks
  - Added ability to add a payment note
  - Added an Authorizations section that shows other authorizations for the family during the billing period

CCTA Enhancements
Phase 2B

- Modified Payment Page – Example

CCTA Enhancements
Phase 2B

- Modified Additional Fees Page
  - Ability to assign court-ordered family share to a specific child/provider
  - Fee is automatically used in the payment
  - Ability to create additional fee types
  - Ability to assign a priority for additional fee types
  - Fees show up on the notices

CCTA Enhancements
Phase 2B

- Notices of Action
  - Ability to modify the Case Name displayed on the notice
  - Added a Family Share date to the Approval and Change notices
  - Added multi select for reasons on the Change notice
  - Added a reason dropdown for the Discontinue notice
  - Added new reasons for Insufficient Funding
  - Added a section to display Additional Fees
  - Schedule report will now print as the Provider Copy
  - Added an Addendum that shows how eligibility and family share are calculated

CCTA Enhancements
Phase 3

- LDSS data extracts
- Report review and enhancements
  - New reports and changes to existing reports
  - Adding CSV output where appropriate
- Analyze "over midnight care"
- Implement updated 801 reports
- Promote and support data imports to Web Submittal from other software packages (ProCare, COMET, etc.)

CCTA Enhancements
Phase 3

- Software changes/enhancements
  - Put back ability to see all days in the "Show Rates" section
  - Add subtotals to BICS reports
  - Add payment IDs to BICS reports
  - Add the Payment Details report to Web Submittal
  - Web Submittal messages per district
  - Add effective date to absence groups
  - Add a pop-up that allows you to navigate to the Notice screen after saving a schedule
  - Add a transfer utility that allows transfers from one type of care to another at the same provider

Future Enhancements
(Phase 4)

- What we have heard:
  - Program closure payments at a provider level rather than child level
  - Parents to see the dates and times child care payments are being made on their behalf
  - Enhanced processing of paper time sheets (for legally-exempt child care providers).

What Else?

Does the Plan Address these Goals?

Original Goals

- Improve the timeliness and accuracy of payments to child care providers

- Decrease the administrative burden on local districts and child care providers

- Increase fiscal accountability, including fraud prevention

- Increasing the number of parents that check their children in and out using CCTA

What else do we need to do?

CCTA - Biometric Pilot Plan

- Purpose of the pilot is to develop a strategy for identifying, training and supporting providers using a biometric device for capturing attendance

- One provider in Livingston County is currently using the device

- Westchester and Albany Counties are next to be deployed

Questions and Answers

Contact OCFS:
518-474-9454
http://www.ocfs.state.ny.us/main/childcare

Contact CCTA Support Center:
1-877-369-6106 option 9